

Medco Health Solutions, Inc.
P.O. Box 14719
Lexington, KY 40512

medco[®]

AT THE HEART OF HEALTH[®]

John Q. Sample
1234 Any Street
Anytown, USA 12345-6789

***Call 1 800 939-2142 for
more information about
your State of Delaware
Prescription Benefit***

Dear **John Q. Sample:**

As your prescription drug benefit manager for the State of Delaware, Medco wants to remind you about an important feature to your plan.

After the **third fill** of a maintenance medication for up to a 30-day prescription at a participating retail pharmacy, you will pay double your 30-day supply co-payment. (Maintenance medications are those used to treat chronic conditions and long-term conditions.) You'll still pay your current co-payment for non-maintenance medications (like antibiotics) filled at a participating pharmacy.

You can avoid paying a higher cost for your maintenance medication in one of two ways:

1. At **certain retail pharmacies participating in a 90-day network**: You can obtain up to a 90-day supply at these participating pharmacies. You will pay your 90-day supply co-payment. (A new prescription for a 90-day supply may be needed.) You can visit **www.ben.omb.delaware.gov** to view a list of retail pharmacies participating in a 90-day network.
2. Through **Medco By Mail**: You can order up to a 90-day supply of your maintenance medication through Medco's mail-order pharmacy. You will pay your 90-day supply co-payment. (A new prescription for a 90-day supply will be needed.) To get started call **1 800 939-2142** to speak with one of our Member Services representatives or mail in the new prescription with the enclosed order form and envelope.

The medications affected by this plan limit may vary. Visit **www.medco.com** or call **1 800 939-2142** to find out whether your medication's price is affected. Please note that some medications, such as certain controlled substances or medications that are pre-packaged, are not available in a 90-day supply, and any current quantity or plan limits remain in effect.

(over, please)

For more information, visit us online at **www.medco.com**. If you are a first-time visitor, take a moment to register, and have your member ID number that is printed on your ID card and a recent prescription number handy. As a registered member, you can find the closest participating maintenance retail pharmacy, request mail-order refills, check the status of those orders, , and use our **My Rx Choices**[®] prescription savings program to find other cost-saving options to share with your doctor. You can also call Member Services toll-free at 1 800 939-2142.

Sincerely,

A handwritten signature in black ink, reading "Tracy L. Furguele". The signature is fluid and cursive, with the first name "Tracy" and last name "Furguele" clearly legible.

Tracy L. Furguele, R.Ph.
Vice President of Pharmacy Practice
Medco

If the cost of a medication at a retail pharmacy is lower than your plan's retail payment, you will not pay more than the retail pharmacy's cash price, regardless of the number of times you fill the prescription. In some cases, this price may be less than either your standard retail or mail payment.

Medco is the company that the State of Delaware chose to manage your prescription drug benefit.

Improving health while lowering costs keeps **Medco at the heart of health[®]**.